

Kinloch Tay:

Thank you. I was very pleased with the report. 4 recommendations with my response and action below.

1. Replace the faded carpet in the bedroom we highlighted.

ACTIONED AND COMPLETED ON APRIL 29TH 2024.

2. Provide pictures of the main 'special' food option for each meal to support peoples choices.

ACTIONED AND COMPLETED 10TH MAY 2024 AND IN PLACE TO AID CHOICES.

3. Ensure that there is a programme of redecoration for communal areas of the Home, including repainting of doors/skirting boards etc.

SCHEDULE WAS ALREADY IN PLACE BUT WRITTEN RECORDS NOW SET OUT IN A CLEAR PLAN BY THE HOME PROPRIETOR - MRS MAUREEN FULLER - IN PLACE.

4. Give people more choice, by offering them the biscuit tin, rather than giving them several biscuits on a plate.

IMPLEMENTED IMMEDIATELY - ALL STAFF AWARE TO DO THIS AS LONG AS APPROPRIATE AT THE TIME.

---